

MOR

CLASS 4/5 SOFTSWITCH WITH BILLING AND ROUTING

FUNCTIONALITY

- ✓ Full redundancy with instant Failover
- ☎ Scalability up to 10.000 concurrent calls
- ↔ Intelligent Routing (ASR/ACD/Price/Priority/etc)
- 🕒 Real-time postpaid/prepaid Billing
- 🔍 Proactive System Health Monitoring
- 🌐 Global Defence Grid against Hacking

MOR COVERS SUCH BUSINESS MODELS:

- Wholesale VoIP
- Call Termination and Origination
- Business VoIP (Hosted PBX)
- Residential VoIP
- Calling Cards (PIN and PINless)
- Callback (SMS, Web, ANI, etc.)
- Callshop (Call Shop)
- Voice-Broadcasting



DETAILED MOR FUNCTIONALITY

GUI FUNCTIONALITY

- Online registration
- Possible branding (Logo change/etc.)
- Translations
- Multicurrency

REPORTING FUNCTIONALITY

- Active calls
- Last calls
- Users calls
- User finances
- DID's Report
- Quick stats
- Simultaneous calls stats
- Calls by source
- Login stats
- Google maps integration
- Balance in phone
- Privacy to hide Destination ends
- Provider's calls
- Providers stats
- User call's stats
- Tell balance/time
- Payment stats
- New calls stats
- Loss making calls
- Profit stats
- Country stats
- Fax2Email stats
- And many more.

BILLING FUNCTIONALITY

- Real-time
- Postpaid/Prepaid billing
- Provider Billing
- DID billing
- Day/Time setup
- CDR Rerating
- Credit control
- Custom rates
- Trunk support
- Flat-Rates

ROUTING FUNCTIONALITY

- Real-time
- Localization
- Least Cost Routing
- Routing by Percent/Probability
- Routing by Destination
- Routing by ASR/ACR/PDD
- Dynamic routing
- Fail-Over

SWITCHING FUNCTIONALITY

- Transcoding (G711, G729, etc.)
- Protocol Conversion (SIP, H323, PRI/BRI, etc.)

TROUBLESHOOTING FUNCTIONALITY

- Integrity Check
- Call Tracing
- Action log
- User actions

ACCOUNTING FUNCTIONALITY

- Services/Subscriptions
- Invoices
- Vouchers
- Payment Gateway integrations
- Manual Payments

ADDONS

- Auto-Dialer
- Call Shop
- Callback
- Calling Cards
- Mobile Number Portability
- Monitorings/Alerts
- Payment Gateway
- PBX Addon
- Provider billing
- Recordings
- Reseller
- Reseller Pro
- SMS (with Mass SMS)
- MOR Phone
- Webphone Addon

MONITORING FUNCTIONALITY

- Call Recording
- Real-time Call Spying
- Intelligent Alerts on system health

OTHER FUNCTIONALITY

- IVR system
- Phonebook
- PBX Function External DID
- Ring-Groups
- Speed Dials
- Backup system
- Quick Forwards
- Mass email sending
- Click2Call
- Voicemail
- Voicemail2Email
- Call forwarding
- Authorization by PIN
- Authorization by ANI
- Data import/export from/to PDF/CSV
- And many more.

MOR API

- For integration with other systems

SECURITY

MOR Security guide gives some hints on how to improve system security. Also, Kolmisoft introduced a new service called Dynamic Global Defence Grid. This Global Defence Grid against VoIP Hacking allows Servers in the Server Network communicate between each other and if one Server is attacked by a Hacker, it notifies the whole Grid, thus allowing all the Servers in the Grid to be aware of the danger and to prepare defences for an attack. Contact us to for more details!

Security is one of the most important aspects in telecommunications business as without securing the system it can be hacked in minutes leading to not only a loss of clients and business, but also getting into a very big debt. This is why Kolmisoft first priority is to ensure the highest possible system security and prevention from intruders.

TECHNICAL SUPPORT

Kolmisoft Technical Support focuses on educating customers about implementing MOR to avoid miscommunication and streamline business operations.

INTEGRATION/API

It is very important to have the possibility to integrate a system with third party applications (website, CRM, accounting system, etc.). Kolmisoft provides such possibility to automate processes and make business more efficient.

SCALABILITY/PERFORMANCE

Average MOR performance is 500 concurrent calls per server. In case of business growth, various multi-server implementations are available which can guarantee performance up to 10.000 concurrent calls.

UPGRADES

Every year Kolmisoft development team produces 2 new versions of MOR Softswitch. Each release is a comprehensive collection of improvements, bug-fixes and most importantly new modules, features and capabilities.

WHY MOR?

- Great price-quality ratio
- Intuitive interface
- Versatility and robustness
- No altering in usage habits and undermining working performance.
- Fast in adoption, it is not compromising the ability to match the expected functions.
- Ongoing and reliable service for the clients and less headaches for support team.
- Reliable infrastructure which increases the loyalty of current clients and attracts more new ones.

MOR CLASS 4/5 SOFTSWITCH WITH BILLING AND ROUTING

- MOR has advanced and secure billing & routing functions thus reducing losses of wrong billing.
- Wide system functionality allows providing additional services with no risk and proactively meets the existing customers' needs.
- System optimizes daily work processes increasing employee's satisfaction and saves time and money on hiring new staff members.
- It's simple, easy to use and user friendly.

**OUR CUSTOMERS
HAVE EARNED SO FAR!**

\$5,492,014

JOIN THEM!

KOLMISOFT

Kolmisoft provides advanced telecom billing and routing services with deployment in 85 countries for more than 400 customers. The Company was founded in 2008 with a goal to fill the gaps in the telecommunication industry.

The main focus of Kolmisoft is to secure a solid environment for the clients making them able to build business and progress towards their goals.

To learn more, visit us online at www.kolmisoft.com
contact directly by phone +370 5 205 83 93
email us at info@kolmisoft.com



Kolmisoft reputation is primarily based on word-of-mouth advertising from customers all over the world.

Brian Shepard

INTEGRATED PATH COMMUNICATIONS, LLC

"Kolmisoft has always been supportive from day one. I have always felt that your product supported my business model. I started with MOR 6 and grew with your product. Now I have MOR X3 and I have never been more satisfied."

Email: bshepard@ipc-llc.com
USA

Pascal Hugues

THE CALL TAINER COMPANY

"One of the biggest advantages of your company comparing with others are tranquillity, security and price. I have seen you on the market since MOR 3 and you continue with new versions every year. You have one of the best solutions I have tested with a very low price and all customers who use MOR are happy."

Email: pascal@thecalltainercompany.com
France

Matthew William Greaves

NORTHLAND CONNECT LIMITED

"We have tried many vendors and the open source options they are great for small business applications, however as demand grew we knew that we would need a stable option for mission critical services like Kolmisoft to ensure our success in the market, without Kolmisoft we would have huge capital expenditure that we could not afford so Kolmisoft saves the day and the business."

Email: matt@ncl.net.nz
New Zealand

Chahid Ouarzoun

VISP TELECOM

"Kolmisoft professionalism and expertise has largely contributed to our success in Visp Telecom, by understanding our projects. The Team is courteous, sensitive and responsive when communicating with us. Good luck for the future."

Email: contact@visp-telecom.com
France

Othman Yabir

DALILIVOIP

"I'm very happy to work with a professional team like Kolmisoft.

1. MOR is an application with a very good quality and price ratio.

2. The team is very kind from the sales services to SAV

3. All services are flexible and highly proficient.

I tried a lot of solutions, but when I tried the Kolmisoft solution, I have not looked for another solution because I'm sure I'll never find any better. Thanks to the whole team of Kolmisoft"

Email: oyabir@dalilivoip.com
Morocco, Casablanca

Florim Asani

SURFANJEFLOIRIMASANI S.P.

"MOR is easy to use and only one man can maintain this system. I haven't even read MOR manual because everything is very logical and you don't need any documentation. With MOR you don't need much knowledge - only how to use web browser because everything is so easy!"

Email: admin@surfanje.info
Slovenia

Wesso Boycev

RENCON COMMUNICATIONS GMBH

"I highly appreciate the professional level and methods of cooperating from the whole Kolmisoft staff. Till now I am impressed and can thank you and your company for this. I am sure that we are going to have a long and productive partnership together."

Email: rencon-info@gmx.de
Phone: +49 30-81300255
Germany

Leonardo Suzan

GRUPO RF

"We think that Kolmisoft exceeded our expectations in every way, we are very pleased with the service in general. Our clients are enjoying the benefits too."

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Brazil